

Leisure Vouchers Reloadable card are currently going through a change. As a result, product has been temporarily switched off. As an alternative, you can purchase the Leisure Vouchers in the meantime.

Important Information: As changes are being made to the Leisure Voucher Reloadable Card product, we have been advised by the retailer that any cards that have been activated, will have funds removed, so they can no longer be used. This will take effect on Tuesday 15th January 2019. However, please do not panic. Leisure Vouchers are offering an exchange service to send out replacement cards with any remaining balances on.

If you think you have funds left on your current Leisure Voucher Reloadable Card. To exchange and have a balance transfer, please send your card to the below FREE POSTAL address.

RTHB-STYA-ZUKH
Acorne PLC
Stamford House
Boston Drive
Bourne End
Buckinghamshire
SL8 5YS

Within this you will need to enclose your current Leisure Voucher Reloadable Card and a covering letter detailing the address of where you would like the replacement card sent to, and the retailer will arrange for a replacement loaded card within 72 hours of receiving the cards.

Once you receive your new card/s they will function straight away, with no extra steps needed or change in redemption locations. However, to check the balance of your card visit www.leisurevouchers.co.uk and select 'Please click here to register your details/check your balance' then select 'Balance'. **Please note, unfortunately you will not be able to reload your new card via your current programme.**

If you have any queries regarding this, please contact our customer service team who will be able to assist on 01908 303409. If you have any complaints regarding this process, please contact Leisure Vouchers on info@leisurevouchers.co.uk.

We apologise for any inconvenience this may cause.