

How to use your eCheques and eVouchers





With eVouchers from over **100 retailers**, there's something to suit everyone.



How it works



You will receive a VoucherShop eCheque which you exchange online for eVouchers.



You can choose to redeem your **eCheque** for a variety of **retailer eVouchers**.



You then spend these **eVouchers** directly at your chosen **retailer**.



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Using your eCheque

- 1. Receive your eCheque via email.
- 2. Go to www.vouchershopexchange.co.uk and enter the 'cheque number' and 'validation code'.
- 3. Select the retailer you would like to use your eVouchers at.
- 4. Enter your details and submit your order.
- 5. You will receive two emails. One 'order confirmation' and one email with a link to your eVouchers.

Note: You can only claim eCheques issued by VoucherShop or Pluxee (independently or on behalf of another organisation) here.

Using your eVouchers

- 1. Click on the link in your eVoucher link email (not your 'order confirmation' email).
- 2. Your eVoucher will open in an internet browser page.
- 3. Either print a copy of your eVoucher or save a copy to your mobile phone, make sure the barcode and PIN are clearly visible.
- 4. Present your eVoucher in store at the till for payment, or enter the eVoucher details during payment process online.











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